



April 1, 2021

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk/Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Dominion Energy South Carolina, Inc.'s Request for Approval of an Expanded Portfolio of Demand Side Management Programs, and a Modified Demand Side Management Rate Rider;
Docket No. 2019-239-E

Actions in Response to COVID-19;
Docket No. 2020-106-A

Dear Ms. Boyd:

By this letter, DESC hereby provides the Public Service Commission of South Carolina ("Commission") with further updates on the status of its Neighborhood Energy Efficiency Program ("NEEP"), its Multifamily program, and its Home Energy Check-up Tier 1 and Tier 2 as a result of the ongoing 2019 Novel Coronavirus ("COVID-19") pandemic.

Neighborhood Energy Efficiency Program

By letter dated March 12, 2020, DESC informed the Commission that it would temporarily suspend the NEEP as a result of the ongoing COVID-19 pandemic. By letter dated October 5, 2020, DESC informed the Commission that it would begin distributing energy efficiency kits in October 2020 to low-income customers who qualify for NEEP but were unable to receive the in-home services. By this letter, DESC informs the Commission that, as of March 22, 2021, the Company has resumed in-home services related to NEEP subject to appropriate COVID-19 safety precautions.

Multifamily

In its April 3, 2020 letter, DESC informed the Commission that implementation of its Multifamily program, then scheduled for implementation in the June-July timeframe, might be delayed. In its October 5, 2020 letter, DESC informed

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the Commission that it had begun limited implementation of the program in late September 2020. By this letter, DESC informs the Commission that, as of March 8, 2021, the Company began to fully implement the Multifamily program (common areas and residential units) subject to appropriate COVID-19 safety precautions.

Residential Home Energy Check-up Tier 1 and Tier 2

With respect to the Residential Home Energy Check-Up (“HEC”) Tier 1, DESC informed the Commission by letter dated March 12, 2020, that, among other things, it had temporarily suspended the HEC program effective, Monday, March 16, 2020. By letter dated June 23, 2020, DESC informed the Commission that, effective June 22, 2020, the Company had begun offering its customers access to a free Virtual Home Energy Check-Up in place of its in-home energy efficiency consultation. By this letter, DESC informs the Commission that, as of April 1, 2021, the Company has resumed its in-home energy efficiency consultations subject to appropriate COVID-19 safety precautions. When the customer schedules the visit, the customer may elect to either an in-home consultation or a virtual check-up.

With respect to HEC Tier 2, DESC informed the Commission by letter dated April 3, 2020, that implementation of its Residential Home Energy Check-Up Tier 2, then scheduled for implementation in the June-July timeframe, might be delayed. By letter dated October 5, 2020, the Company informed the Commission that it planned to begin to implement Tier 2 on a limited basis beginning in mid-September 2020. By this letter, DESC informs the Commission that, as of April 1, 2021, the Company will fully implement Tier 2 subject to appropriate COVID-19 safety precautions.

If you have any questions or need additional information, please do not hesitate to contact us.

Very truly yours,



Matthew W. Gissendanner

MWG/kms

cc: Jeffrey M. Nelson, Esquire
Andrew M. Bateman, Esquire
Jenny R. Pittman, Esquire
Derrick Price Williamson, Esquire
Stephanie U. (Roberts) Eaton, Esquire
William C. Cleveland, IV, Esquire
(all via electronic mail and First Class U.S. Mail)